

**MOBILE HANDSET ROBBERY INSURANCE CLAIM FORM**

Policy No/ VIVA Receipt No	
Name of Insured/ Customer	
Contact Address	
Contact Number	
Handset Details	Make and Model: Date of Purchase: Handset IMEI No.
Date of Robbery	
Type of Robbery	
Brief Description of Incident of Robbery	
Did you report the theft of the mobile phone to VIVA within the first 12 hours and instructed them to block the line?	
Did you report the theft of the mobile phone to the Police within 24 hours of the incident and obtain a police report?	
Did you obtain all relevant supporting documents, invoices and photographs to substantiate the particulars of the incident and evidence of forcible/violent entry/exit if applicable?	

**Declaration:**

I/we hereby make a solemn oath to the statements contained herein and exhibits attached hereto and that no material fact is withheld that should be included in this report. In the event of recovery of the device, it shall remain the property of the insurance company following the final settlement of an admitted claim.

Signature of Insured/Customer: \_\_\_\_\_

Date: \_\_\_\_\_